

OTTOBAUTHENTIC

Let's Talk... we're looking for:

TECHNICAL ENGINEER

Port Elizabeth

<u>Salary:</u> R15 000 – R18 000 ctc pm

Role:

- Performing electronic and mechanical repairs to products- Conduct Field Service Support as assigned daily on all products which are supported by Bidvest Mobility
- Compiling, recording and updating data on Zoho Call log management system
- Preparing, configuring and installing of Mobile computer equipment into vehicle, warehouses and factories- Conducting Wireless Site Surveys
- Conducting regular site audits and preventative maintenance at customer sites
- Providing consultation support for installations
- Configuring and setting up of sales and test demo systems as per instructions.
- Undertaking on site installations as and when required- Handling all related administration in the completion of forms, job cards, etc
- Adhering to all health and safety requirements in the execution of responsibilities
- Providing post sales support to staff, partners & end-users

Requirements:

- Matric, grade 12 or equivalent qualification together with a minimum of 2 years' experience in the repairing of digital and /or RF equipment to component level in technical repairs
- Computer Literacy with at least the ability to work on Word and Excel in the Microsoft Office suite
- A working knowledge and understanding of Application Software, Barcode Label Printing software and WLAN
- Familiarity with Microsoft Windows operating systems
- SMD component soldering skills
- A good team player with above average communication skills both telephonically and in person
- Proven experience in successfully interacting with customers
- In the ability to handle multiple responsibilities at the same time
- Self-driven and enthusiastic with a strong customer service orientation
- English literacy and numeracy of at least a Grade 12 level
- Ability to handle all repairs according to strict deadlines
- Willingness to travel for work as and when required
- Professional and presentable appearance
- Valid Driver's License.

Kindly note: If you have not heard from us within 7 working days, your application was unsuccessful.

How to Apply: Please submit your resume to: elsa@ottobauthentic.co.za and use the job title as the subject.